

ERP TEST ENVIRONMENTS

Purchasing an ERP Test Environment allows Procore Professional Services to complete **one** of the service options below. Customers who purchase the ERP Test Environment service must have an active subscription to a Procore-built ERP Connector (“the Connector” or “Connector”).

DEFINITIONS

- **ERP (Enterprise Resource Planning) Connector:** Add-on software tool and integration component that facilitates communication and data exchange between an ERP system and a Procore instance.
- **Instance:** Procore site (i.e., the website used to access Procore). Example URL: [https://app.procore.com/\[your unique company ID\]/company/home/list](https://app.procore.com/[your unique company ID]/company/home/list)
- **Production Instance:** Live, operational environment of Procore that is actively used by end-users.
- **Monthly Sandbox:** Environment that is refreshed with current production Instance data and configurations on a regularly scheduled cadence each month. See [here](#) for details on the refresh schedule. This is a separate, isolated Procore environment where users can experiment with new features, test changes, and conduct trials without affecting the live or production environment.
 - **Note:** The Monthly Sandbox environment is NOT the same as a “Sandbox Test Project.”
- **Sandbox Test Project:** Test project located with the Production Instance; NOT a separate Instance nor environment.

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Additional Procore (Production) Instance + ERP Connection

- **Number of ERP Connectors:** 1
- **Number of Procore Instances:** 2
- **Timeline:** Customer determines timeline for disconnect/reconnect
- **Functional Requirements:**
 - Only one instance can use the Connector at a time
 - Procore will connect the Connector to the secondary production instance for testing purposes, then disconnect and reconnect to the Live production instance upon completion of testing.

Monthly Sandbox Test Environment + ERP Connection

- **Number of ERP Connectors:** 1
- **Number of Procore Instances:** 1
- **Timeline:** Up to 60 days, depending on the Monthly Sandbox Environment’s refresh schedule
- **Functional Requirements:**
 - Includes two connection setups, the initial connection and the reconnection after the first refresh of the Monthly Sandbox.
 - The Connector can *NOT* be connected to both the Monthly Sandbox Environment and the Live Production Instance at the same time.

- Procure will connect the Connector to the Monthly Sandbox Environment for testing purposes, then disconnect and reconnect to the Live Production instance upon completion of testing.

Temporarily Connect Procure (Production) Instance to ERP Test Data

- **Number of ERP Connectors:** 1
- **Number of Procure Instances:** 1
- **Timeline:** Customer determines timeline for disconnect/reconnect
- **Functional Requirements:**
 - Includes the disconnection of test ERP data and reconnection to live ERP data
 - Only one instance can use the Connector at a time. Procure will connect the Connector to the secondary test instance, then disconnect and reconnect to the Live Production instance upon completion of testing.

Additional Procure (Production) Instance + Additional Connector

- **Number of ERP Connectors:** 2+
- **Number of Procure Instances:** 2+
- **Timeline:** Additional Connector(s) and Instance(s) will be valid as long as Customer has an active subscription for said Connector(s) and Instance(s)
- **Functional Requirements:**
 - The purchase of an additional ERP Connector requires the purchase of ERP Core for set-up and installation of the ERP Connector. ERP Core is an additional fee and is not included in the purchase of the ERP Connector *nor* the purchase of the ERP Test Environment service.

ASSUMPTIONS AND EXCLUSIONS, APPLICABLE TO ALL ERP TEST ENVIRONMENT SERVICES:

- **ERP Connector, Set Up, and Implementation:** The cost of the ERP connector is not included in the ERP Test Environment services. The services provided include the test environment instance and test environment connector-related implementation services (Kick-Off and Go-live training calls). All ERP Connectors must be installed *prior* to testing.
- **Kick-Off and Go-Live Calls:** Prior to testing, customers must arrange and complete these calls with a Procure designated ERP Integration Implementation Specialist.
- **Monthly Sandbox Considerations:** Refreshes typically occur on the second business day of each month for Monthly Sandbox Environments. See the [refresh schedule here](#) for more information.
- **ERP Training and Support:** ERP Test Environment services do not include implementation, support, consultation, or training services. Implementation, Consultation, or Training related to the ERP Connector are an additional fee and must be purchased separately. Support for the Monthly Sandbox is available via email at apisupport@procore.com.
- **Non-Syncable Projects:** Projects created before the Connector is set up cannot be synced unless there has been no cost code usage.
- **Concurrent ERP Connections:** Additional Connectors may be required for concurrent ERP connections in live and test instances.